

BigAir Community
Broadband presents...

INTERNET

...FOR STUDENTS!

YOUR SERVICE INCLUDES



WIFI or
ETHERNET



24/7/365
SUPPORT



ROCKET
SPEEDS



LOTS OF
DATA

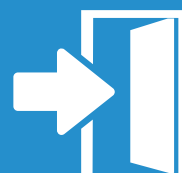
HERE'S HOW YOU CONNECT



CONNECT TO THE
"BIGAIR" WIFI
NETWORK OR PLUG
A DATA CABLE INTO A
WALL SOCKET FROM
YOUR DEVICE



OPEN THE INTERNET
BROWSER ON YOUR
DEVICE AND VISIT ANY
WEBSITE TO LAUNCH
THE BIGAIR PORTAL



CLICK ON "NEW
ACCOUNT" TO CREATE
YOUR USERNAME AND
PASSWORD



CLICK "MAKE
PAYMENTS" TO BUY
INTERNET THEN CLICK
'CONNECT' TO BROWSE
THE WEB

NEED SOME HELP?

CALL BIGAIR **WHENEVER YOU WANT**

13000 739 822

THINGS YOU SHOULD KNOW

HOW FAST IS THE BIGAIR SERVICE?

We guarantee a minimum speed of 1Mbps download and 512kbps upload, but average speeds will be much higher depending on your location.

If you use all of your data, your speed will be shaped to 64kbps/64kbps download/upload.

WHAT IS DATA?

Data is what you download or upload when you view or save anything using the internet.

We measure downloaded and uploaded data in Gigabytes (GB).

If you use all of this data, your speed will be slowed until you purchase another internet package or you reach the expiry date.

HOW LONG DOES MY DATA LAST?

Plan data: The data you receive from any plan resets to 0 at the end of that time period (monthly plan = 30 days to use it).

Data add-ons: Any additional data add-on you purchase will last until the end of the month you purchased it on and for the full month following.

For example if you bought a data add-on on the 8th of March the data would not expire until the 30th April.

HOW MUCH DOES A PLAN COST?

	TIME	DATA	SPEED* (down/up)	PRICE
FREEDOM 1 HR	1 hour	∞	4mbps/256kbps	\$9.95
WEEKLY	1 week	3GB	4mbps/256kbps	\$14.95
EXPRESS	1 month	10GB	4mbps/512kbps	\$29.95
BASIC	1 month	40GB	8mbps/1mbps	\$39.95
REGULAR	1 month	50GB	10mbps/1mbps	\$49.95
POWER	1 month	80GB	25mbps/2mbps	\$64.95
PRO	1 month	250GB	40mbps/4mbps	\$89.95
ULTIMATE	1 month	500GB	40mbps/4mbps	\$119.95
ZEN	1 month	1TB	40mbps/4mbps	\$159.95

*Speed will be shaped to 256kbps/256kbps (down/up) when data limit is reached.

HOW MUCH DOES EXTRA DATA COST?

	PRICE
5GB ADD-ON	\$5
10GB ADD-ON	\$10
25GB ADD-ON	\$25

HOW DO I BUY A PLAN OR EXTRA DATA?

The easiest way to pay for a data add-on is through your BigAir portal where you can use, Visa, Mastercard and PayPal to pay for the data. All payments are prepaid and there are no excess usage fees.

HOW MUCH DATA DO I NEED?

Here's a handy table that you can use to understand how much data you might need for different activities on the web:

p/month:	2GB	5GB	10GB	40GB	80GB
EMAIL	✓	✓	✓	✓	✓
WEB BROWSING	✓	✓	✓	✓	✓
FACEBOOK	✓	✓	✓	✓	✓
ONLINE GAMING	x	✓	✓	✓	✓
SKYPE (VIDEO)	x	x	✓	✓	✓
YOUTUBE	x	x	x	✓	✓
MOVIES + TV	x	x	x	x	✓

HOW MANY DEVICES CAN I CONNECT AT THE SAME TIME?

Our service limits users to one device online, per account.

We understand that most tech savvy students want to use more than one device at a time, so read below for instructions on how to use a router to achieve this.

Please note, users found sharing their account with others will have their internet service suspended.

HOW DO I CONNECT MY ROUTER, GAMES CONSOLE OR OTHER WIRELESS DEVICE?

The easiest way to set up one of these devices is through a wired or wireless router (not a modem).

Please note: Users without an ethernet socket available in their rooms will be unable to use a router.

To enable the router to work properly, you must enable "router login" (PPPoE) from your BigAir portal.

To do this, go to your portal page and click "change my details" then change "router login" to "yes." Click "update" to save this setting.

Now go into your router's internet or WAN settings and enable PPPoE connectivity, then enter your BigAir username and password in the fields provided.

Plug your data cable from your wall socket into the internet or WAN port of your router to allow it to connect.

Now you should be able to enjoy direct and automatic internet connectivity for your router and other personal internet devices.

WE'D LOVE TO HEAR FROM YOU



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